

Privacy Policy

Privacy notice

Data Controller

Name: Polyák Pál e.v.

Registered office: 6792 Zsombó, Rákosi Jenő utca 18.

Address for correspondence and complaints: 6724 Szeged, Teréz utca 34.

E-mail: info@candlemap.hu **Phone:** +36209184118 **Website:** <http://candlemap.hu>

Hosting

Name: UNAS Online Ltd.

Address for correspondence: 9400 Sopron, Kőszegi út 14.

E-mail address: unas@unas.hu

Phone number:

Description of the data processing carried out in the operation of the webshop

This document contains all relevant information on data management in connection with the operation of the webshop in accordance with the European Union's General Data Protection Regulation 2016/679 (hereinafter: Regulation, GDPR) and Act CXII of 2011 (hereinafter: Infotv.).

Information about the use of cookies

What is a cookie?

The Data Controller uses so-called cookies when you visit the website. A cookie is a set of letters and numbers that our website sends to your browser to save certain settings, facilitate the use of our website and help us to collect some relevant statistical information about our visitors.

Some of the cookies do not contain any personal information and cannot be used to identify an individual user, but some of them contain a unique identifier - a secret, randomly generated sequence of numbers - that is stored on your device, thus ensuring your identification. The duration of each cookie is described in the relevant description of each cookie.

Legal background and legal basis for cookies:

We distinguish between three types of cookies: cookies that are essential for the proper functioning of the Website, cookies for statistical purposes and cookies for marketing purposes.

The legal basis for the processing is your consent pursuant to Article 6(1)(a) of the Regulation in the case of cookies for statistical and marketing purposes and your legitimate interest pursuant to Article 6(1)(f) of the Regulation in the case of cookies necessary for the functioning of the Website.

Main features of the cookies used by the website: cookies essential for the functioning of the website:

If you do not accept the use of these cookies, certain features may not be available to you.

Cookies strictly necessary for the operation of the website: These cookies are essential for the use of the website and allow you to use its essential functions. Without them, many of the site's features will not be available to you. The lifetime of these types of cookies is limited to the duration of the session.

Session cookies: These cookies store the visitor's location, browser language, payment currency, and their lifetime is until the browser is closed or for a maximum of 2 hours.

Age-restricted content cookie: These cookies record the fact that the age-restricted content has been approved and that the data subject is over 18 years of age, and last until the browser is closed.

Recommended products cookie: The "recommend to a friend" function records the list of products you wish to recommend. It has a lifetime of 60 days.

Mobile version, design cookie: Detects the device the visitor is using and switches to full view on mobile. Lifetime 365 days.

Cookie acceptance cookie: You accept the cookie acceptance statement in the warning window when you visit the site. Lifetime 365 days.

Exit #2 cookie: option #2 will exit the visitor after 90 days. Its lifetime is 90 days.

Backend ID cookie: The ID of the backend server serving the site. Its lifetime lasts until the browser is closed.

Cookies for statistical purposes:

Cookies to improve your user experience: these cookies collect information about your use of the website, such as which pages you visit most often or what error messages you receive from the website. These cookies do not collect any information that identifies the visitor, i.e. they are completely generic and anonymous. We use the information they provide to improve the performance of the website. The lifetime of these types of cookies is limited to the duration of the session.

Referrer cookies: They record the external page from which the visitor came to the site. Their lifetime lasts until the browser is closed.

Last viewed product cookie: Records the products that the visitor has last viewed. Their lifetime is 60 days.

Last viewed category cookie: fixes the last viewed category. Last visited last time you checked.

Shopping cart cookie: records the products placed in your shopping cart. It is used to store cookies.

Smart offer cookie: Records the conditions under which smart offers are displayed (e.g. whether the visitor has been to the site before, whether they have an order).

Google Analytics cookie: Google Analytics is Google's analytics tool that helps website and application owners to get a more accurate picture of their visitors' activities. The service may use cookies to collect information and report statistics about website usage without individually identifying visitors to Google. The main cookie used by Google Analytics is the "ga" cookie. In addition to generating reports from website usage statistics, Google Analytics, together with some of the advertising cookies described above, can also be used to display more relevant ads in Google products (such as Google Search) and across the web.

Cookies for marketing purposes:

Remarketing cookies: May appear to previous visitors or users when browsing other sites on the Google Display Network or searching for terms related to your products or services

predictionio User ID cookie to recommend personalised ads. Lifespan 3 months.

Google Adwords cookie When someone visits our site, the visitor's cookie ID is added to our remarketing list. Google uses cookies such as NID and SID cookies in Google products, so

for example, to customise the ads you see in Google Search. It uses such cookies, for example, to remember your recent searches, your previous interactions with individual advertisers' ads or search results, and your visits to advertisers' websites. The AdWords conversion tracking feature uses cookies. To track ad sales and other conversions, cookies are saved on a user's computer when they click on an ad. Some common uses of cookies include: selecting ads based on what is relevant for a particular user, improving campaign performance reporting, and avoiding displaying ads that the user has already viewed.

Facebook pixel (Facebook cookie) A Facebook pixel is a code that allows the website to report conversions, create audiences and provide the site owner with detailed analytics on how visitors use the site. The Facebook pixel is used to display personalised offers and ads to website visitors on Facebook. You can read Facebook's privacy policy [here](https://www.facebook.com/privacy/explanation): <https://www.facebook.com/privacy/explanation>

BarionMarketingConsent.xxx The purpose **is to** store the data subject's declaration of whether he/she has consented to the collection of data from his/her browsing habits and to the analysis of his/her purchasing habits in order to display personalised advertisements and offers. If you have given your consent, we will also use the data collected by the credit card fraud prevention cookies placed in the cookies necessary for the operation of the website and your browsing habits to analyse your shopping habits in order to display personalised advertisements and offers. Lifetime: 1.5 years from last update

For more information on how to delete cookies, please follow the links below:

Internet Explorer: <http://windows.microsoft.com/en-us/internet-explorer/delete-manage-cookies#ie=ie-11>

<https://support.mozilla.org/en-US/kb/cookies-information-websites-store-on-your-computer>

<https://support.mozilla.org/hu/kb/weboldalak-altal-elhelyezett-sutik-torlese-szamito>

Safari: <https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac>

<https://support.google.com/chrome/answer/95647>

Edge: <https://support.microsoft.com/hu-hu/help/4027947/microsoft-edge-delete-cookies>

Firefox:

Mozilla:

Chrome:

Data processed for the purposes of contracting and performance

There may be more than one processing operation for the purposes of contracting and performance. Please note that data processing in relation to complaint handling and warranty management will only take place if you exercise one of these rights.

If you do not make a purchase through the webshop, but are a visitor to the webshop, the marketing processing may apply to you if you provide us with your consent for marketing purposes.

More details on data processing for the purposes of contracting and performance:

Contact

For example, if you contact us by email, contact form or phone with a question about a product. You do not need to contact us in advance, you can order from the webshop at any time without contacting us.

Data processed

The information you provided when you contacted us.

Duration of processing

The data will only be processed until the contact is completed.

Legal basis for processing

Your voluntary consent, which you give to the Data Controller by contacting us. [Processing under Article 6(1)(a) of the Regulation]

Register on the website

By storing the data provided during registration, the Data Controller can provide a more convenient service (e.g. the data subject does not have to provide his/her data again for a new purchase). Registration is not a condition for the conclusion of a contract.

Data processed

In the course of processing, the Data Controller processes your name, address, telephone number, e-mail address, the characteristics of the goods purchased and the date of purchase.

Duration of processing

Until your consent is withdrawn.

Legal basis for processing

Your voluntary consent, which you provide to the Controller by registering [Article 6(1) of the Regulation]

1. processing under point (a)]

Processing the order

Processing of orders requires data processing activities in order to fulfil the contract.

Data processed

In the course of processing, the Data Controller processes your name, address, telephone number, e-mail address, the characteristics of the purchased Goods, the order number and the date of purchase.

If you have placed an order in the webshop, the processing of the data and the provision of the data is essential for the performance of the contract.

Duration of processing

The data will be processed for 5 years according to the civil law limitation period.

Legal basis for processing

Performance of the contract. [Processing of data pursuant to Article 6(1)(b) of the Regulation]

Issue of the invoice

The data processing is carried out in order to issue invoices in accordance with the law and to fulfil the obligation to keep accounting records. Pursuant to Article 169 (1) to (2) of the Tax Act, companies are required to keep accounting documents that directly and indirectly support the accounting.

Data processed

Name, address, e-mail address, telephone number.

Duration of processing

Invoices issued must be kept for 8 years from the date of issue of the invoice, pursuant to Section 169 (2) of the State Act.

Legal basis for processing

Pursuant to Section 159 (1) of Act CXXVII of 2007 on Value Added Tax, the issue of an invoice is mandatory and must be kept for 8 years pursuant to Section 169 (2) of Act C of 2000 on Accounting [data management pursuant to Article 6 (1) (c) of the Regulation].

Data processing related to the transport of goods

The data processing is carried out in order to deliver the ordered product.

Data processed

Name, address, e-mail address, telephone number.

Duration of processing

The Data Controller shall process the data for the duration of the delivery of the ordered goods.

Legal basis for processing

Performance of a contract [processing under Article 6(1)(b) of the Regulation].

Recipients and processors of data processing related to the transport of goods

Name of recipient: GLS General Logistics Systems Hungary Csomag-Logisztikai Kft.

Address of the recipient: 2351 Alsónémedi, GLS Európa u. 2.

Recipient's telephone number: 06-29-88-67-00

E-mail address of the recipient: info@glshungary.com

Addressee's website: <https://glsgroup.eu/HU/hu/home>

The courier service will assist in the delivery of the ordered goods on the basis of a contract with the Data Controller. The courier service will process the personal data received in accordance with the privacy policy available on its website.

Name of recipient: FoxPost Zártkörűen Működő Részvénytársaság

The address of the recipient is 3300 Eger, Pacsirta utca 35/A.

Recipient's telephone number: +36 1/999-0-369 **Recipient's e-mail address:** info@foxpost.hu **Recipient's website:** foxpost.hu

The courier service will assist in the delivery of the ordered goods on the basis of a contract with the Data Controller. The courier service will process the personal data received in accordance with the privacy policy available on its website.

Name of recipient: Packeta Hungary Kft.

Address of the recipient: 1044 Budapest, Ezred utca 2.

Telephone number of the addressee: +36 1 400 8806 **E-mail address of the addressee:** info@packeta.hu **Website of the addressee:** packeta.hu

The courier service will assist in the delivery of the ordered goods on the basis of a contract with the Data Controller. The courier service will process the personal data received in accordance with the privacy policy available on its website.

Handling warranty and guarantee claims

Warranty and guarantee claims must be handled in accordance with the rules of Decree 19/2014 (29.04.2014) of the National Ministry of Consumer Protection, which also defines how your claim must be handled.

Data processed

When dealing with warranty and guarantee claims, we must proceed according to the rules of Decree 19/2014 (IV. 29.) NGM. According to the regulation, we are obliged to keep a record of the warranty or guarantee claims notified to us.

in which it is recorded:

1. your name, address and a declaration that you consent to the processing of your data recorded in the minutes in accordance with the Regulation,
2. the name and purchase price of the movable property sold under the contract between you and us,
3. the date of performance of the contract,
4. the date of the error report,
5. a description of the error,
6. the right you want to exercise under a warranty or guarantee claim; and
7. how the warranty or guarantee claim is to be settled or the grounds for rejecting the claim or the right to enforce it.

If we take delivery of the Goods purchased from you, we must issue a receipt stating.

1. your name and address,
2. the data necessary to identify the object,
3. the date of receipt of the item, and
4. the date when you can pick up the corrected item.

Duration of processing

The business must keep the record of the consumer's warranty or guarantee claim for three years from the date of its recording and present it at the request of the supervisory authority.

Legal basis for processing

The legal basis for the processing is compliance with the legal obligations pursuant to Article 19/2014 (IV. 29.) NGM Decree [Article 4 (1) paragraph and Article 6 (1) paragraph] [processing pursuant to Article 6 (1) c) of the Decree].

Handling other consumer complaints

The data management process is carried out in order to handle consumer complaints. If you have made a complaint to us, the processing of the data and the provision of the data is essential.

Data processed

Customer name, phone number, email address, complaint content.

Duration of processing

Consumer complaints are kept for 3 years under the Consumer Protection Act.

Legal basis for processing

Whether you contact us with a complaint is a voluntary decision, but if you contact us, we are obliged to keep the complaint for 3 years under Article 17/A(7) of Act CLV of 1997 on Consumer Protection [data processing under Article 6(1)(c) of the Regulation].

Data processed in relation to the justifiability of consent

During the registration, ordering, newsletter subscription, the IT system stores the IT data related to the consent for later evidence.

Data processed

The date of consent and the IP address of the data subject.

Duration of processing

Due to legal requirements, consent must be verifiable at a later stage, so the duration of data storage is limited to the

is stored for a period of time that expires after the end of the processing.

Legal basis for processing

Article 7(1) of the Regulation imposes this obligation. [Processing under Article 6(1)(c) of the Regulation]

Data processing for marketing purposes

Data processing in connection with the sending of the newsletter

The data processing process is carried out for the purpose of sending out newsletters.

Data processed

Name, address, e-mail address, telephone number.

Duration of processing

Until the data subject's consent is withdrawn.

Legal basis for processing

Your voluntary consent, which you give to the Data Controller by subscribing to the newsletter [processing under Article 6(1)(a) of the Regulation]

Prize draw

The data processing process is carried out for the purpose of running the competition.

Data processed

Name, email address, phone number.

Duration of processing

The data will be deleted after the end of the competition, except for the winner's data, which the Data Controller is obliged to keep for 8 years under the Accounting Act.

Legal basis for processing

Your voluntary consent, which you give to the Data Controller by using the website. [Processing pursuant to Article 6(1)(a) of the Regulation]

Other data processing

If the Data Controller intends to carry out further processing, it shall provide prior information on the essential circumstances of the processing (legal background and legal basis of the processing, purpose of the processing, scope of the data processed, duration of the processing).

Recipients of personal data

Processing for the purpose of storing personal data

Name of the data processor: UNAS Online Kft.

Contact details of the data processor: telephone number:

E-mail address: unas@unas.hu

Head office: 9400 Sopron, Kőszegi út 14.

Website: unas.hu

The Processor stores personal data on the basis of a contract with the Data Controller. It is not entitled to access the personal data.

Data processing activities related to the sending of newsletters

The name of the company operating the mailing system is The Rocket Science Group LLC.

The company operating the mailing system is located at 675 Ponce de Leon Ave NE, Suite 5000, Atlanta, GA 30308 USA

Phone number of the company operating the mailing system:

E-mail address of the company operating the mailing system: privacy@mailchimp.com

Website of the company that operates the mailing system: mailchimp.com

The Data Processor contributes to the sending of newsletters on the basis of a contract with the Data Controller. In doing so, the Data Processor processes the name and e-mail address of the data subject to the extent necessary to send the newsletter.

Your rights in the processing of your data

During the period of processing, you have the following rights under the Regulation:

the right to withdraw consent

the right of access to personal data and the right to rectification of information relating to the processing

restriction of processing, right to erasure right to object right to portability.

If you wish to exercise your rights, this will involve your identification and the Data Controller will need to communicate with you. Therefore, in order to identify you, you will be required to provide personal data (but identification will only be based on data that the Controller already holds about you) and your complaints about the processing will be available on the Controller's email account for the period of time specified in this notice in relation to complaints. If you have been a customer of ours and would like to be identified for the purposes of complaint handling or warranty handling, please also provide your order ID for identification purposes. We can use this to identify you as a customer.

The Data Controller shall respond to complaints about data processing within 30 days at the latest.

Right to withdraw consent

You have the right to withdraw your consent to data processing at any time, in which case the data will be deleted from our systems. Please note, however, that in the case of an outstanding order, withdrawal may result in our inability to deliver to you. In addition, if the purchase has already been made, we may not be able to delete the billing data from our systems under accounting regulations, and if you have a debt to us, we may process your data in the event of withdrawal of consent on the basis of a legitimate interest in the recovery of the debt.

Access to personal data

You have the right to receive feedback from the Data Controller as to whether or not your personal data is being processed and, if it is being processed, you have the right to:

have access to the personal data processed; and

the following information: the purposes of the processing;

the categories of personal data processed about you;

information about the recipients or categories of recipients to whom or with which the personal data have been or will be disclosed by the Controller;

the envisaged period of storage of the personal data or, if this is not possible, the criteria for determining that period;

your right to request the Controller to rectify, erase or restrict the processing of personal data concerning you and to object to the processing of such personal data where the processing is based on legitimate interests;

the right to lodge a complaint with a supervisory authority;

if the data was not collected from you, any available information about its source;

the fact of automated decision-making (where such a process is used), including profiling, and, at least in these cases, clear information about the logic used and the significance and likely consequences for you of such processing.

The purpose of exercising the right may be to ascertain and verify the lawfulness of the processing, and therefore, in the event of repeated requests for information, the Data Controller may charge reasonable compensation for the provision of information.

Access to personal data is provided by the Data Controller by sending you, by email, the personal data and information processed after you have identified yourself. If you are registered, we will provide access so that you can view and verify the personal data we process about you by logging into your account.

Please indicate in your request whether you want access to your personal data or information about data management.

Right to rectification

You have the right to have inaccurate personal data relating to you corrected by the Data Controller without delay upon your request.

Right to restriction of processing

You have the right to have the Controller restrict processing at your request if one of the following conditions is met:

You contest the accuracy of the personal data, in which case the restriction applies for the period of time that allows the Controller to verify the accuracy of the personal data, if the accuracy can be established immediately, no restriction will be imposed;

the processing is unlawful, but you object to the deletion of the data for any reason (for example, because the data are important to you for the purposes of pursuing a legal claim) and you do not request the deletion of the data but instead request the restriction of their use;

the Controller no longer needs the personal data for the purposes for which they are processed, but you require them for the establishment, exercise or defence of legal claims; or

You have objected to the processing, but the Data Controller may also have a legitimate interest in the processing, in which case, until it is established whether the legitimate grounds of the Data Controller prevail over your legitimate grounds, the processing shall be restricted.

If the processing is restricted, such personal data may be processed, except for storage, only with the consent of the data subject or for the establishment, exercise or defence of legal claims or for the protection of the rights of another natural or legal person or of an important public interest of the Union or of a Member State.

The Data Controller will inform you in advance (at least 3 working days before the lifting of the restriction) about the lifting of the restriction.

Right to erasure - right to be forgotten

You have the right to obtain from the Data Controller the erasure of personal data concerning you without undue delay where one of the following grounds applies:

the personal data are no longer necessary for the purposes for which they were collected or otherwise processed by the Controller;

You withdraw your consent and there is no other legal basis for the processing;

You object to processing based on legitimate interest and there is no overriding legitimate ground (i.e. legitimate interest) for processing,

the personal data were unlawfully processed by the Controller and this has been established on the basis of the complaint,

the personal data must be erased in order to comply with a legal obligation under Union or Member State law applicable to the Data Controller.

If the Data Controller has disclosed personal data about you for any lawful reason and is required to delete it for any of the reasons set out above, it shall take reasonable steps, including technical measures, taking into account the available technology and the cost of implementation, to inform other data controllers that you have requested the deletion of the links to or copies of the personal data in question.

Erasure does not apply where the processing is necessary:

to exercise the right to freedom of expression and information;

to comply with an obligation under Union or Member State law that requires the controller to process personal data (such as processing in the context of invoicing, where the storage of the invoice is required by law) or to carry out a task carried out in the public interest or in the exercise of official authority vested in the controller;

to lodge, enforce or defend legal claims (e.g. if the Data Controller has a claim against you and has not yet settled it, or if a consumer or data management complaint is pending).

Right to object

You have the right to object to the processing of your personal data based on legitimate interests at any time on grounds relating to your particular situation. In such a case, the Controller may no longer process the personal data unless it can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms or for the establishment, exercise or defence of legal claims.

Where personal data is processed for direct marketing purposes, you have the right to object at any time to the processing of personal data concerning you for such purposes, including profiling, where it is related to direct marketing. If you object to the processing of your personal data for direct marketing purposes, your personal data may no longer be processed for those purposes.

Right to portability

If the processing is automated or if the processing is based on your voluntary consent, you have the right to request the Data Controller to receive the data you have provided to the Data Controller, which the Data Controller will make available to you in xml, JSON or csv format, and if technically feasible, you may request that the Data Controller transfer the data in this format to another data controller.

Automated decision-making

You have the right not to be subject to a decision based solely on automated processing

(including profiling) that would have a legal effect on you or similarly significantly affect you. In such cases, the controller shall take appropriate measures to protect the rights, freedoms and legitimate interests of the data subject, including at least the right to obtain human intervention by the controller, to express his or her point of view and to object to the decision.

The above does not apply if the decision:

necessary for the conclusion or performance of a contract between you and the Data Controller;

is permitted by Union or Member State law applicable to the controller which also lays down appropriate measures to protect your rights and freedoms and legitimate interests; or

is based on your explicit consent.

Registration in the Data Protection Register

Pursuant to the provisions of the Data Protection Act, the Data Controller was required to notify certain of its data processing activities to the data protection register. This notification obligation ceased as of 25 May 2018.

Data security measures

The Data Controller declares that it has implemented appropriate security measures to protect personal data against unauthorised access, alteration, disclosure, transmission, disclosure, erasure or destruction, accidental destruction or accidental damage and inaccessibility resulting from changes in the technology used.

The Data Controller will make every effort to ensure that its Data Processors also take appropriate data security measures when working with your personal data, as far as organisational and technical feasibility allows.

Remedies available

If you believe that the Data Controller has violated a legal provision on data processing or has failed to comply with a request, you may initiate an investigation procedure with the National Authority for Data Protection and Freedom of Information to terminate the alleged unlawful processing (mailing address: 1363 Budapest, Pf. 9., e-mail: ugyfelszolgalat@naih.hu, telephone numbers: +36 (30) 683-5969 +36 (30) 549-6838; +36 (1) 391 1400).

You are also informed that you may bring a civil action against the Data Controller before a court in the event of a breach of the legal provisions on data processing or if the Data Controller has not complied with a request.

Amendments to the Privacy Notice

The Data Controller reserves the right to amend this Privacy Notice in a manner that does not affect the purpose and legal basis of the processing. By using the website after the amendment comes into force, you accept the amended privacy notice.

If the Data Controller intends to carry out further processing of the collected data for purposes other than those for which they were collected, the Data Controller will inform you of the purposes of the processing and the following information prior to the further processing:

the duration of the storage of personal data or, where this is not possible, the criteria for determining that duration;

your right to request from the Controller access to, rectification, erasure or restriction of processing of personal data concerning you and, in the case of processing based on legitimate interest

object to the processing of personal data and, in the case of processing based on consent or a contractual relationship, request the right to data portability;

in the case of processing based on consent, that you may withdraw your consent at any time, your right to lodge a complaint with a supervisory authority;

whether the provision of the personal data is based on a legal or contractual obligation or is a precondition for the conclusion of a contract, whether you are under an obligation to provide the personal data and the possible consequences of not providing the data;

the fact of automated decision-making (where such a process is used), including profiling, and, at least in these cases, clear information about the logic used and the significance and likely consequences for you of such processing.

Processing can only start after this, if the legal basis for the processing is consent, and you must give your consent in addition to the information.